

CIRCULAR

Circular Ref: 2025/10

Weather Advisory: Humberto & Imelda - Service Continuity Plan

Dear All,

Bermuda is forecast to experience hazardous weather from Hurricane Humberto late Tuesday, September 30 into Wednesday, October 1, followed by deteriorating conditions as (likely) Hurricane Imelda approaches late Wednesday into Thursday, October 2. While guidance is still evolving, local authorities have issued watches and advisories for the island.

Our commitment to you

We intend to operate full service throughout the passing of both storms. However, short, localized disruptions may occur if commercial power or island internet connectivity is interrupted.

If there are disruptions

- Please continue to use your usual ShorelineHudson contact channels.
- If email responses are delayed during any outage window, try an alternate channel to reach your primary contact (e.g., mobile/SMS/WhatsApp) and we will respond as soon as connectivity allows.
- All time-critical work (renewals, certificates/blue cards, advisories) has redundant coverage within our team so that it can be actioned as soon as systems are available.

We appreciate your patience and understanding while these weather systems pass. We will post updates if the situation changes and will prioritize urgent client needs throughout.

Stay safe,



Captain Thomas Brown
Managing Partner – ShorelineHudson | Insurance

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